

Watch THIS Space

No.14 SLL's Newsletter

August 2011



**SLL OPERATIONAL
EXCELLENCE AWARDS**

**10 YEARS AT
KNIGHTS TEMPLAR**

**SLL WINS HERTS
CORPORATE GAMES**

**SLL FC
WIN THE DOUBLE**

**TINA IS A
LIFESAVER**

FEATURING

**Catmose
Sports
Centre**



24 hour Customer Information Line 0300 012 0300

www.stevenage-leisure.co.uk

Catmose Sports Centre

The newest addition to SLL's portfolio, having opened in April 2011, is Catmose Sports Centre. Situated in the centre of picturesque Oakham in England's smallest county of Rutland, and constructed as part of a BSF (Building Schools for the Future) project, Catmose offers the local communities of Rutland the opportunity to experience the best in sports and fitness.



The BSF project involved the construction, over 78 weeks, of a new college and community hub (incorporating a purpose built art gallery and theatre) alongside the existing college site, together with a new community sports centre, which was built next to the existing swimming pool and 3 court sports hall.

Managed by Richard Gunney, formerly manager at Knights Templar Sports Centre the new team at Catmose have a comprehensive range of brand new indoor and outdoor facilities to improve the health and wellbeing of all the community.

One of the main features of the centre is the 60 station fitness suite, equipped with state of the art Technogym equipment with i-pod connectivity and LCD touchscreens, a Power Plate, Trixter exercise bikes, and a separate Kinesis area. The friendly, knowledgeable and qualified fitness team are led by Fitness Manager, Mike Davenport, and also offer personal training. The Centre already has a fitness membership of over 400.

2 dance studios deliver a range of over 30 fitness and workout classes including BodyCombat, BodyPump, Boxercise, Yoga and Zumba.

The existing 25m 4 lane pool has a comprehensive programme with a wide range of sessions including AquaEd Swim School.

In addition to the existing 3 court hall the centre has a superb new 8 court sports hall offering badminton, cricket, football, volleyball, basketball or netball.

Externally Catmose Sports Centre has a floodlit all weather external pitch and a hard surface MUGA (Multi-Use Games Area).

The Coffee House, sited in the community hub, is the ideal place to meet up, relax and unwind, serving Costa coffee as well as a menu of hot and cold drinks and snacks.

Catmose Sports Centre officially opened on the weekend of April 2/3. The weekend featured a range of free taster sessions and activities, and was very well attended. One of the highlights occurred on Saturday morning, with a 4 hour outside broadcast from Rutland Radio, whose breakfast show came live from the centre and interviewed customers, new members and staff.

SLL working in
partnership with



Rutland
County Council



60 Second Spotlight

This issue puts **CARLIE VANGO**, Receptionist at **Saxon Pool & Leisure Centre** under the spotlight.



How long have you been with SLL?	13 years.
Where did you work before?	I came to work for SLL from school.
What is your greatest working achievement?	Becoming close to customers and being someone with whom they can share a moment on reception.
What is your greatest personal achievement?	Helping my sister give birth to her first and second children.
How do you unwind (hobbies etc)?	Xbox and laying on the beach.
Where would you like to be in five years time?	Travelling around the world in my own private plane.
What would you be doing if you were not at SLL?	Laying on a beach in Bali
What is your most unattractive habit?	Indecisive.
What is the best thing about your job?	Nice customers and the people I have got to know while working at SLL.

10 YEARS at Knights Templar Sports Centre

Knights Templar Sports Centre recently celebrated its 10th anniversary at a special party where founder members of the centre were joined by the Headteacher and Governors of the Knights Templar School as well as representatives of Hertfordshire County Council, North Hertfordshire District Council and SLL, who have managed the centre since April 2005.

Since its opening in January 2001 by Sir Trevor Brooking, the centre now has a thriving membership of over 700 fitness members, as well as many local clubs and casual users of its internal and external facilities.

Roger Gochin, Chairman of Stevenage Leisure Limited, said:

'We are delighted to have played our part in the success of Knights Templar Sports Centre and we have enjoyed an excellent partnership with both the school and Hertfordshire County Council which has continually improved the centre and its activities for all the community. We look forward to another 10 years of success.'

SLL working in partnership with





Due to its previous success, this year's Health Action Day was held over two days for the first time. The first day was held at the Stevenage Arts and Leisure Centre, which hosted 60 stalls from Health and Fitness organisations. The NHS Bowel Cancer Screening team brought along a giant inflatable colon, which educated visitors on signs and symptoms of bowel cancer, while the NHS First Contact invited visitors to experience their smoothie bike and make a smoothie as they peddled.

Throughout the day there were demonstrations, some of which the visitors could take part in including Zumba, Salsacise Chi Kung, Indoor Cycling and Line Dancing. Local organisations gave presentations providing information to the public regarding Smoking Cessation, Self Defence and Healthy Eating

Day two gave visitors an opportunity to take part in free sessions at SLL's Stevenage sites.

'Many people have told me that they enjoyed the event, and were pleased to be able to try activities that they might not have otherwise known about. They also learned a lot from the many organisations that had stalls on the day', said Juanita Duffett, SLL's Wellness Manager and Chair of HAD.

All monies raised went to the British Heart Foundation.



AWARD NOMINATIONS

Leisure Centre Operator of the Year

FOR THE FIRST TIME IN ITS HISTORY SLL was shortlisted, alongside some of the industry's leading companies, as a finalist as Leisure Centre Operator of the Year in the prestigious FIA (Fitness Industry Association) Flame Awards. This process involved an initial submission, our Quest scores and lastly an email survey to 5,000 of our members. Whilst we did not win the Award, the nomination is a fantastic achievement and recognition of the efforts of everyone in the SLL team.



AWOW Awards

DELIVERING EXCELLENT CUSTOMER SERVICE is very important to SLL, especially in the current economic climate. To help reward those who provide that excellent service, SLL has signed up to the *WOW!* Awards, a staff recognition scheme where individual staff are nominated directly by their customers- either via the *WOW* website or at the centres themselves. Since we started on the *WOW* Awards we have been hugely impressed by both the number and the content of the nominations with so many members of our teams 'going the extra mile' for our customers- thus living out one of SLL's core values. Each month a team of Contract Managers and the Management Team reviews all nominations and selects a winner who receives an extra reward.



Congratulations to all who have been nominated, and to our monthly winners.

A Day in the Life...

Andrew O'Connor – Audience Development Officer & Box Office Assistant at Stevenage Arts & Leisure Centre.



- 9.00am** Arrive at the upstairs marketing office and collect and collate the figures for every production on sale at the Gordon Craig.
- 9.30am** Update the theatre's Facebook page to include any new shows or deals the theatre is currently offering and send these details to the staff member currently operating the Twitter account.
- 10.00am** Change any posters of shows that have finished their run to new posters that are not yet on display around the Stevenage Arts and Leisure Centre.
- 11.00am** Re-stock all leaflets at Box Office and in the Theatre Foyer. Some leaflets need to be overprinted with the correct time and date as promoters have a tendency to send blank leaflets to save costs. If overprinting is needed this can take over an hour to do.
- 11.30am** Compose and photocopy any mailers that need to be sent to patrons throughout the week. Mailers give our patrons more information about up-coming shows at the theatre and we only send them to people we think may be interested in the shows through prior ticket sales.
- 1.00pm** Lunch
- 1.30pm** Research and collect contact details for new groups that may be interested in productions at the theatre.
- 3.00pm** Collect addresses and print out labels for the mailers and take to Front of House with envelopes to be labelled and stuffed. Frank any mailers that have been stuffed during the previous day ready for posting.
- 4.00pm** Tea break before heading downstairs to Box Office
- 4.30am** Once on Box Office I will sell tickets to customers either over the phone or in person, hand out tickets to patrons attending the evening's performance and try to answer any enquiries we get throughout the evening.
- 8.00pm** Collect the end of day figures and cash up ready to go home at 8.30pm!

MAIN HALL *seating changes*

The Main Hall at the Stevenage Arts & Leisure Centre plays host to some of the biggest names in entertainment and it has gone through a refurbishment to help increase our patrons enjoyment of these top acts.



The hall was closed to the general public during the month of March so that the floor could be improved and re-marked and the tiered seating was taken out and replaced. At the moment the Main Hall can hold approximately 1,200 people but with the new seating in place the capacity

will increase by another 200 seats. This means that more people will be able to enjoy famous acts such as Sally Morgan, Jimmy Carr (see photo) and Adrian Edmondson and the Bad Shepherds in more comfort.

Health and Safety Update

in this section of the SLL Newsletter we will focus on:

- Staff Consultation
- H&S Audits
- Accident and Incidents
- Asbestos

Staff Consultation

Please give feedback to your direct line manager; this is a really important issue on which Corporate H&S Committee would welcome your feedback.

Staff communication is featured in all of our newsletters, as it remains an identified area of potential improvements from our health & safety audits.

This consultation can be achieved at each site through two-way communication at the regular team meetings. Please use this opportunity to feedback on any issues of concern or matters you would like clarified.

H&S is everyone's responsibility even YOU!

If you have a H&S issue, concern or clarification, please raise at your team meetings or directly with your line manager.

Asbestos

Under the regulations relating to Asbestos we have always had the "Duty to Manage" criteria, and therefore the responsibility to protect our staff and customers has always been key. We have traditionally operated a paper-based system like most companies, however

this year we have progressed to a web-based system, which gives managers the information at their fingertips.

We also appointed Cromwell Associates as our partner to update our Management Plans and Asbestos records for the next 3- 5 years.

H&S Audits

The program of audits at our centres have been completed for 2011, and we have successfully achieved SLL's overall target of 72%.

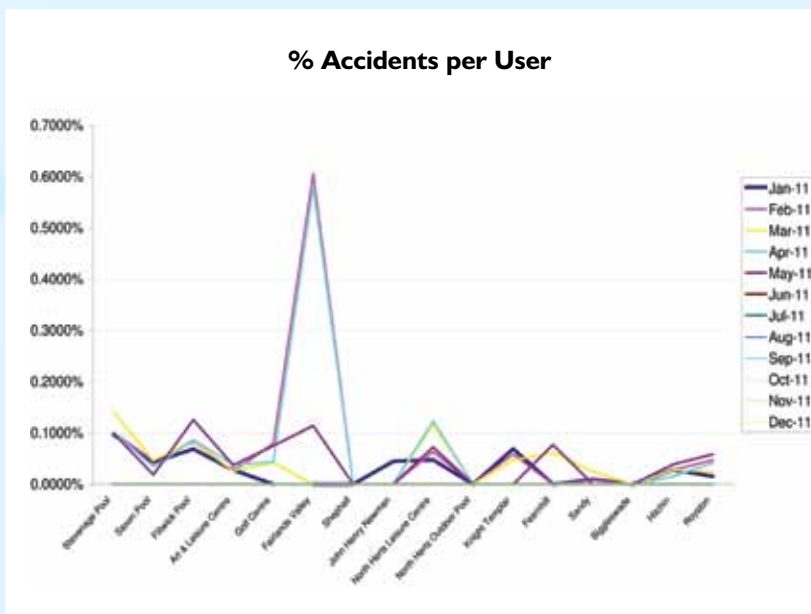
Royston Leisure Centre led the way with the best audit score, whilst several centres overachieved against their targets with Hitchin Swimming Centre beating its target by 43% and Fearnhill, NHLC, Knights Templar and Sandy improving their scores by more than 20% on last year.

The Pool audits have not yet been carried out for 2011, these are scheduled for August with an overall average target score of 89%.

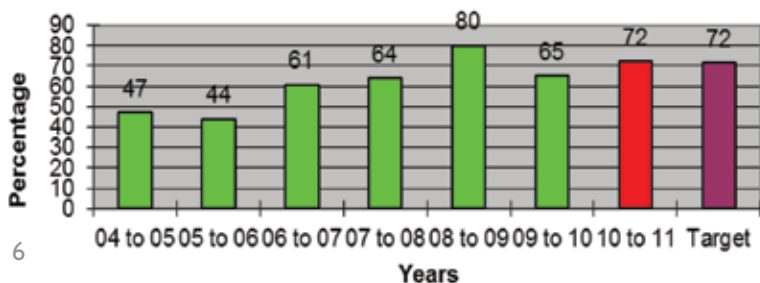
Accidents and Incidents

In this newsletter we again focus on number of accidents per users of the centres and total number for SLL.

The graph shows the percentage number of accidents relative to the number of customers per centre; we have adjusted FVP results as they have a small number of recorded customers but a large number within the park itself.



Company % Score



Health and Safety Law Poster

Under the H&S Information for Employees Regulations, employers have a legal duty to display the approved poster. The new 2009 poster replaces the old one dated April 1999.

OLD

NEW



The new poster must be in place no later than 5th April 2014, and we have now issued and displayed the new poster in all our Centres.

By making the new poster more appealing, it is hoped that more people will read it, and that it will reflect changes in the law and provide the necessary information to employees who may want to seek H&S advice.

The lions that came to tea

The marketing team at the Gordon Craig Theatre always like to try new things to help to sell a show and for 'The Lion, The Witch and The Wardrobe' we managed to arrange something very special.

In April we sent two actors from the production to feed two female white lions at Paradise Wildlife Park in Broxbourne. James Williamson and Kimberley Ensor (the White Witch) came face to face with mother and daughter Kya and Izulu and handled both Lions. James said "It was slightly terrifying yet magical to be so close to these big cats, seeing how gentle they can be and how graceful they are was a truly amazing experience and one that will always stay with me". Although both our stars looked truly petrified at first they both got into the swing of it and faced their fears. James who played the mighty Aslan used the experience to get a feel for his character and to understand the role that he played hands on; luckily for him he left the park with both intact!

We were then lucky enough to have a representative from Paradise Wildlife Park bring some creatures, including a beautiful barn owl called Sky, to the theatre for our patrons to see in between the matinee and evening performances of the show. They proved to be very popular with young theatregoers who loved the fact that they could get so up-close and personal with creatures that you usually only get to see in cages. The partnership with Paradise Wildlife Park for 'The Lion, The Witch and The Wardrobe' was exceptionally successful and hopefully we will be able to come up with something just as innovative for 'Oliver!' this summer.



SLL working in partnership with

Stevenage
BOROUGH COUNCIL

Environmental Update

As a company we are in a relatively good position with regards to energy reduction and increasing recycling rates, but we still have a long way to go.

In this newsletter we will consider the following:

- SLL Policy update
- Carbon Reduction Commitment (CRC)
- Automatic Metering (AMR)
- Energy costs
- Recycling and our current position

SLL Policy update

In December 2010 the following policies were reviewed and updated:

- Environmental
- Corporate Social Responsibility
- Energy including energy reduction targets for 2011

The F Gas (Fluorinated greenhouse gases) regulations means that as a company we have to log all our F Gas (chillers and air conditioning) and ensure the company maintaining our systems are approved.

To achieve this a policy was produced and, as with all our policies and procedures this was installed on SLLNET, along with the correct documentation for each Centre which the ppm maintenance company will need when they visit.

The refrigerant R22 is an ozone depleting HCFC and is covered under EC Ozone regulation 2037/2000. The impact on SLL is for any air conditioning unit or chiller with R22. These we have identified and logged under the F Gas regulations:

- 1st January 2010 – R22 no longer produced and it is illegal to install or replace, only allowed to use recycled.
- 1st January 2015 – The use of recycled R22 prohibited.

Carbon Reduction Commitment

As we discussed in the last newsletter, CRC is a big issue for SLL, we managed to stay under the 6000 Mwh for 2010 – Well done to all Centres.

The following is an extract from July 2010 newsletter; phase 2 is now up in the air due to the announcement by the Coalition Government.

"In phase 2 of the CRC the measure year is 2010 for registration in 2013, this put a huge financial and administration burden, albeit if we invest we can gain credits to recover from the carbon we have to purchase."

It seems likely that the level will drop to 3000MWh but the league table and ability to obtain rebates is now long gone. The feeling is it will now only be another tax on business. The CBI and other leading people in business are calling for CRC to be scrapped, in the current financial climate this is unlikely as the Government is desperate for income.

Automatic Metering (AMR)

The Automatic Metering Reading (AMR) is progressing well, although we have been delayed slightly due to Corona rolling out smart meters at no cost, and we aligned our program with this to save money. The web site is up and running for half hourly meters and has been demonstrated to the Contract Management Team.

An energy project has been developed for our sites and is being discussed at senior management levels.

Energy Costs

As we all know from our home bills utility prices are a major problem and we are working closely with EnergyQuote to purchase and the right time and for the right period. We are looking at long term contracts in an effort to reduce the impact on SLL.

Prices are undoubtedly going to increase, analysts are predicting a 50% hike; this being the case we must reduce consumption dramatically to stand still.

Recycling

Recycling is maintaining at a high level, due to the MRF, at between 92% to 99%. The highest recorded figure was in February 2011 at 99.95%, but please note only 40% of this is our recycling.

In an effort to improve our recycling, records, service and reduce our costs we are in the process of changing over from Cawleys to Sommers Waste Solutions. The costs for the remaining part of 2011 will remain the same as we transfer over, but from 2012 we will be reducing costs and increasing to pure recycling.

If you have any question or wish to raise any environmental concerns then please email James Barker.

PANTO

at the  gordon craig
theatre
STEVENAGE

The Gordon Craig Theatre production crew staged their annual X-Rated Panto, know as COD Night, on the theatre stage as part of the end of season party celebrating the 8-week run. This bash is strictly by invitation only and is attended by around 150 people consisting of Panto cast, production crew and theatre staff as well as their invited friends and family. Cod night is part of a theatrical tradition that exists in theatres across the country and is a night that sees people have their weaknesses exposed as part of a micky-take production, but is all taken in good humour – most of the time!

This years Cod Night fable “Snowy Woods and The Seven Garden Gnomes”, is a completely re-written version

of the Pantomime, which pokes fun at the mishaps, mayhem and embarrassing incidents encountered in the previous 8 weeks. The Gordon Craig Theatre crew use their free time outside of work to re-write the script, songs and overall meaning of the classical Pantomime to produce what is one of the best, and rudest, shows in our theatre programme. The most notable amusements of the performance was Prince Simon in a Technicolor dreamcoat, poking fun at Daniel Boys who wasn't successful on TV's “Any Dream Will Do”, Snow White was played by a man who constantly referred to Katie Rowley-Jones' refusal to involve herself with the rest of the cast, The Wicked Queen, called Queen Pinot Grigio in the Cod performance, made fun of Sue Holderness's love of wine and a film projection onto the mirror for a romantic song which involved a lot of body parts and frolicking!

The explicit performance was quickly followed by the “What Lovely Garden Gnomes” awards ceremony that sees various members of the cast and crew win awards such as; The Feather Duster Award for Cleanliness and Hygiene. The Poisoned Apple Award for Drunken Behaviour, Best Off-Stage Performance, Spirit of Panto Award and The Biggest Mess Up, among many others.

The Gordon Craig Theatre crew do an exceptional job of producing and staging this show each year, purely for the amusement of others. Their on stage talents ensure that this production is one not to be missed. The Cod shows get better and better every year due the dedication and enthusiasm of the theatre crew who often go unnoticed for all their hard work.



Tina is a life saver

Tina Lander, Assistant Manager at North Herts Leisure Centre, has been featured in the national media in her ‘other role’ as manager of the GB diving team. Tina has been rightly praised and recognised for helping to save the life of a Canadian diver who was seriously injured when he was knocked over by a car close to the Oriental Sports Centre, Shanghai, the venue for the World Diving Championships.

Tina Lander and members of the British team were returning to their accommodation on a bus reserved for competitors when the diver, Kevin Geyson, asked the driver to stop so he could leave the bus to retrieve something he had left at the stadium.

But as Geyson ran across the road he was hit by a car and knocked unconscious. Tina rushed out of the bus and delivered emergency first aid before the 27 year-old was rushed to hospital where he was treated for a fractured skull and a large open wound on his leg.

Mitch Geller, chief technical officer for Diving Canada, said: “The team manager from Britain was the first on the scene and was

really key in stabilising him. She gave him the first care and may have prevented something that could have been a lot worse.”

Geyson, is expected to make a full recovery.

Geller said: “He was unconscious for a while, has a big laceration on his leg and a small skull fracture but a CT scan shows his brain is perfectly OK. He doesn't remember the accident but pretty much everything up to it. He's probably going to be in the hospital for a week, mainly guarding against infection.”

In her ‘other role’, Tina is responsible for organising the GB team's travel, welfare and medical needs.

SLL WINS HERTS CORPORATE GAMES!



SLL were the winners of the first Hertfordshire is Ready for Winners Corporate Games, which saw teams from 20 local companies battling it out in events such as five-a-side football, kwik cricket, doubles tennis and athletics. SLL's team comprised of:

- Mark Jennings (North Herts Leisure Centre)
- Matthew Saunders (Contract Fitness Manager- Central Beds)
- Andy Yates (Stevenage Arts & Leisure Centre)
- Allan Prescott (Stevenage Arts & Leisure Centre)
- Perry Maranian (Saxon Pool & Leisure Centre)
- Ed Davis (North Herts Leisure Centre)
- Fiona Griffin (Flitwick Leisure Centre)

The event took place at Gosling Sports Park in Welwyn Garden City and was organised by the Hertfordshire is Ready for Winners Partnership and Gosling Sports Park and supported by the NHS, Saracens Foundation and The Ultimate Promotions Company.

SLL the overall winners also came top in the doubles tennis, high jump and grand finale, followed by St Albans Art, Sport and Health Development Team and bronze medals were awarded to Hertsmere Leisure Trust.

Mark Jennings, Fitness Manager at North Herts Leisure Centre said

"We had a great day, and would really like to thank the team who organised the event. We were hoping for at least a top three finish at the start of the day and as the day progressed we were more and more confident that we could win. We thoroughly enjoyed the afternoon athletics and relay as it took us back to our school days!

We would definitely take part again and look forward to joining in if it is running next year."

The teams who entered were:

- | | |
|---|--|
| <ul style="list-style-type: none"> • CDG, a Boeing Company • East Herts Council • Hertfordshire Constabulary • Hertfordshire County Council • Hertfordshire Football Association • Herts Sports Partnership • Hertsmere Leisure Trust • Hicks and Company • HMT/Mears • John Lewis Welwyn • Lee Valley Regional Park • Newsprinters • NHS Hertfordshire • North Hertfordshire College • Purchase Direct Ltd • Serco | <ul style="list-style-type: none"> • St Albans Art, Sport & Health Development Team (SAASH) • Stevenage Leisure Ltd • Welwyn Hatfield Community Housing Trust |
|---|--|



More Quest Success

Once again SLL's centres have continued to excel with regards to Quest scores. All of our centres are 'Highly Commended' or 'Excellent' with the results of recent Quest assessments as follows. SLL now has an average score of 80% across its Quest registered centres:

- Saxon Pool & Leisure Centre 85%
- North Herts Leisure Centre 85%
- Knights Templar Sports Centre 82%
- Hitchin Swimming Centre and Archers Health & Fitness 77%
- Stevenage Swimming Centre 77%
- Shephall Leisure Centre 75%

Flitwick Leisure Centre has been rated as 'Good', SLL's first centre to be assessed against the new Quest criteria.



Corporate Strategy Document

SLL's new Corporate Strategy Document is available at all sites and on SLLNET. This details how we are going to continue to be successful by meeting and exceeding the needs of our clients and customers for the next year and beyond. Please take the opportunity to have a look at the document, and identify how you can play your part in delivering our strategy.



NEW Centre Managers

Congratulations to Richard Gunney, the new Centre Manager at Catmose Sports Centre (from Centre Manager at Knights Templar Sports Centre), Tom Galvin, now Centre Manager at Knights Templar Sports Centre (from Assistant Fitness Manager at SA&LC) and Nick Ross, formerly Duty Manager at Royston Leisure Centre who has been appointed Centre Manager at Shephall and John Henry Newman Leisure Centres.

All the best in your new roles.

Courses at



AUGUST

- 22–26 Level 2 Fitness Instruction (Gym) 5 days
- 28 Sport Coach UK Safeguarding Children Workshop 1/2 day

SEPTEMBER

- 5–16 ASA UKCC Level 2 in Coaching Swimming 10 days
- 10–11 RLSS National Rescue Award for Swimming Teachers & Coaches 2 days
- 20 First Aid Update 1/2 day
- 22 Manual Handling 1/2 day
- 25 Rookie Instructor 1 day
- 26–30 Unit 1 Trainer Assessor Course 5 days

OCTOBER

- 1 Unit 2 Trainer Assessor Course NPLQ 1 day
- 2–5 Level 4 – Exercise for the Management of Lower Back Pain 4 days
- 7 Emergency Responder (defib) 1/2 day
- 8 Emergency First Aid 1 day
- 10–14 ASA UKCC Level 1 Teaching Aquatics 5 days
- 16 Sport Coach UK Safeguarding Children Workshop 1/2 day
- 17 Level 2 in Swimming Pool Operations 1 day
- 18–20 Level 3 in Swimming Pool Operations 3 days
- 19 Renewal National Pool Lifeguard Qualification 1/2 day
- 23–30 National Pool Lifeguard Qualification 7 days
- 31–
- 1 Nov Renewal First Aid at Work 2 days

NOVEMBER

- 4 Manual Handling 1/2 day
- 5 ASA UKCC Level 2 Teaching Aquatics 11 days
- 7–9 First Aid at Work 3 days
- 24 Emergency Responder (defib) 1/2 day
- 25 First Aid Update 1/2 day

DECEMBER

- 3–7 Level 3 – Exercise Referral 5 days
- 9 Adrenaline Auto-Injection (Epi-pen) 1/2 day
- 19 Sport Coach UK Safeguarding Children Workshop 1/2 day

Please contact Sharon Hunter on 01438 242636 to book any of these courses or email sharon.hunter@stevenage-leisure.co.uk.

TOP OF THE LEAGUE!

SLL FC enjoyed an outstanding season, with a 13 game winning streak in the 2nd half of the season that ended up with the team winning both the League and Cup Double.

The league was wrapped up with 2 games to spare, after beating rivals Hermit of Redcoats 4-1 in a game that could have seen the opposition win the title had they won the game. This was followed up with a 4-0 win to seal the title the following week.

In the cup, a 4-1 victory over Mallard earned a cup final place at Hitchin Town FC. In a feisty battle it was SLL who started to dominate the game once they started getting the ball down and playing some nice football and striker Joe Chilton gave us the lead going into half time. Under the floodlights and against a tiring Putterills team, a Ryan Ellis hat trick gave SLL a fine victory, 4-0. Another clean sheet in the final was led by the 'experienced' backline including Darren Bickell, Ian Morton and Allan Prescott.

Celebrations were well deserved and the end of season presentation took place in the Stevenage Arts & Leisure Centre!

As a result of the success SLL FC will now be playing in the Stevenage Premier League next season and will be hoping to cause some upsets in what will be a much tougher season.

Anybody interested in SLL FC should contact Allan Prescott at Stevenage Arts & Leisure Centre or check out the website www.clubwebsite.co.uk/sllfc



James during warm up

We also picked up the Golden Boot for Top Goalscoring team out of all the Stevenage Sunday Morning teams.



Newsletter Contacts

Biggleswade Recreation Centre
 Fearnhill Sports Centre
 Flitwick Leisure Centre
 Hitchin Swimming Centre
 Letchworth Outdoor Pool
 North Herts Leisure Centre
 Royston Leisure Centre
 Sandy Sports & Community Centre
 Saxon Pool & Leisure Centre
 Caroline Higginson – Tel: 0300 300 8045
 E-mail: caroline.higginson@stevenage-leisure.co.uk

Conferecing, Education & Theatre
 Jemma Green – Tel: 01 438 242052
 E-mail: jemma.green@stevenage-leisure.co.uk

Fairlands Valley Sailing Centre
 John Henry Newman Leisure Centre
 Knights Templar Sports Centre
 Stevenage Arts & Leisure Centre
 Stevenage Swimming Centre
 Shephall Leisure Centre
 Stevenage Golf & Conference Centre
 Carole Parsons – Tel: 01 438 242234
 E-mail: carole.parsons@stevenage-leisure.co.uk

Please send your news items to the contacts above. This newsletter is printed on recycled paper.



Joke Machine

ONE LINERS...

A friend of mine always wanted to be run over by a steam train. When it happened, he was chuffed to bits!

I was wondering why a frisbee appears larger, the closer it gets..... and then it hit me.....

I was going to join the debating team, but somebody talked me out of it...

I have spent the afternoon re-arranging the furniture in Dracula's house... I was doing a bit of Fang-Shui.

When it comes to cosmetic surgery, a lot of people turn their noses up.

I was walking down the road the other day and I saw this advert in the window that said: 'Television for sale, £1, volume stuck on full.' I thought: 'I can't turn that down.'

I read today that 10 out of 2 people are dyslectic...

My father was a man of few words and I remember him saying to me "Son..."

Velcro... what a rip-off.

I was at sea the other day and loads of meat floated past. It was a bit choppy.

Albinos – you can't say fairer than that.

I really like what mechanics wear.....overall.....

I don't think I got the job at Microsoft.....they didn't respond to my telegram...

I used to be a mime... but now I can talk about it...

I manufactured clown shoes... which was no small feat...

What is the big deal about train spotters... I counted 27 of the losers today...

I want to write a mystery novel... or do I?...

"My therapist says I have a preoccupation with vengeance. We'll see about that."

"I dedicate this show to my dad who was a roofer. So dad, if you're up there..."

Welcome to our NEW STARTERS

March

Charlotte Barrett, SWP

April

Rachel Abraham, Catmose
Manish Amin, Catmose
Alex Brockbank, Catmose
Sarah Charlton, Catmose
Christopher Collins, Catmose
Katie Coupland, Catmose
Kayleigh Dalzell, Catmose
Michael Davenport, Catmose
Richard Gunney, Catmose
Louise Irvine, Catmose
Vanessa Kearney, Catmose

Louise Munford, Catmose
Francesca Munton, Catmose
Tracey Ravenscroft, Catmose
Robert Willcocks, Catmose
Prue Lee, Catmose
Vicky Bithrey, Flitwick
Jayne Ley, Stevenage Golf Centre
Kate Tomson, Catmose

June

Chantelle Robson, North Herts

July

Thomas Platts, Royston

A TASTER OF WHAT'S ON @ THE GORDON CRAIG THEATRE

September 2011

Thurs 1st	An Actors Life for Me
Fri 2	Forever in Blue Jeans
Sat 3	Jazz FM
Sun 4	Roary The Racing Care
Tues 6	Nick Baker
Wed 7 – Sat 10	The Black Veil
Sat 10	Billy Ocean
Mon 12	Piccadilly Dance Orchestra
Wed 14	Eric Knowles
Fri 16	The Upbeat Beatles
Sat 17	Show Me The Funny
Sat 17	Broadway and Beyond
Mon 19 – Tues 20	Oh, What a Lovely War
Wed 21	The Bohemians
Thurs 22 – Fri 23	The Eva Cassidy Story
Sat 24	Dearest Nancy, Darling Evelyn
Sat 24	Ed Byrne
Sun 25	The Celtic Tenors
Mon 26	Katy Ashworth
Tues 27	Chris Farlowe
Thurs 29	The Elvis Years
Fri 30	Aled Jones Live and Unplugged

October

Sat 1 – Sun 2	That'll Be The Day
Wed 5	Lets Talk Football
Thurs 6	Straight No Chaser
Thurs 6	Talon – Beast of Eagle
Fri 7	A Night at the Proms
Fri 7	Julian Smith
Sat 8	Comedy Club
Sat 8	Dancemania 2011
Sun 9	The Comedians
Thurs 13 – Sat 15	Not Now Darling
Thurs 13	The Drifters
Fri 14	Sally Morgan
Sat 16	Sensational 60's
Mon 17	Peter Allis
Tues 18	Moscow Ballet – Sleeping Beauty
Thurs 20	Forces Sweethearts
Fri 21	Jethro
Fri 21	Magic – A Kind of Queen
Sat 22	Sinatra – Fly Me to the Moon
Sun 23	Joe Brown
Mon 24	Footworks Showtime
Thurs 27 – Sat 29	Rare: Annie
Sun 30	A Night at the Opera
Mon 31	Charley Boorman

November

Tues 1 – Wed 2	Shakespear for Schools
Thurs 3	Elio Pace
Fri 4	Abba Forever
Sat 5	Comedy Club
Mon 7	Paul Daniels
Tues 8	Brendan Shine
Wed 9	National Youth Jazz Orchestra
Sat 26 – Sun 22 Jan	PANTO: BEAUTY & THE BEAST

December

Sat 3	Comedy Club
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BOX OFFICE: 01438 363200

 gordon craig
theatre