

Website Satisfaction Survey



We Need Your Help!

In accordance with our commitment to continuous improvement, we welcome customer feedback. Please take a few minutes to complete this survey and either email it back to us or post it in a customer comment box at one of our centres.

All those who complete our Website Satisfaction Survey will be entered into a **FREE PRIZE DRAW** for the chance to **WIN A YEARS FREE GYM MEMBERSHIP** at the centre of their choice.

Terms & conditions apply.

1. Do you know our website address? Yes No

2. Website Satisfaction

Excellent Good Poor Very Poor

Website Information

Website Accessibility

Online Bookings

Ease of Navigation

Enough Detail

Up to Date Information

Download Information

Speed of Use

Layout

3. Would you consider using an online booking system? Yes No

4. How did you find out about the website?

5. What did you like most about the website?

6. What can we do to improve the website?

7. Your Details

Name:

Postcode:

Telephone:

Email address:

Gender: Male Female

Age Group: Under 16 16-18 19-34 35-59 Over 60

Date of Website Visit:

Time of Website Visit:

If you do not want to be included on our mailing list to receive information about our latest offers please tick the box.

SAVE

Save the document and email to us at
enquiries@stevenage-leisure.co.uk



PRINT

Print and post it in a customer comment box at your nearest Stevenage Leisure Limited centre.